

The Army Credentialing Assistance





Educate to Win!

Army Credentialing and Continuing Education Services for Soldiers (ACCESS), ArmyU

Overall Classification is Controlled Unclassified Information or CUI





To help navigate the slides:

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Slide 29- Need Assistance or Counseling? Schedule your appointment with a CA Counselor now!



Creating a CA Request



CREATING CA REQUEST FOR TRAINING





When the Goal has been approved by ACAPO, Soldier can click on "Apply For Funding"

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88 Dashboard		
Messages	Dashboard	
EDUCATION RECORD		
Funding Requests	Active TA Active CA	
≁ Education Goals	Fiscal Vear Can: 2023 Undergraduate © Graduate ©	
D Documents	\$4,000,00 130 39	ED CENTER INFO
Testing >	Funding Remaining Credits Rema	×
\$ Recoupments	Creats Remaining: 10 UPA: N/A UPA: N/A	Needs Assessment Survey Your Education Center is currently offering a needs assessment survey. This survey
\$ Recoupment Transactions	ACTIVE EDUCATION GOALS	will measure satisfaction, quality, availability, delivery, service and is meant to gauge the effectiveness of on-installation education programs. <u>Please take the survey if</u> you have not siready.
Education Programs >	Physician Assistant-Certified (PA-C)	Ed Center Events
🛙 Research >	APPROVED • Credentialing Assistance - Non MUS Related • Eligible for Active CA	VEWALL
INFORMATION	Regulied Credits: 1.00 Completed Credits: 0.00 Transferred Credits: 0.00 Remaining Credits: 1.00	Ed Center News
D Resources		
🗉 News	APPLI FOR FUNDING VIEW DETAILS	
Education Center Visits		ARMY NEWS
Education Center Events		
Version 2131_2	Start here to get your funding	





If "Verify and Proceed" is not yellow, Soldiers must 1. Click on Edit pencil 2. Click update 3. Click the back arrow next to Soldier's name 4. Click Verify and Proceed

← Create Credentialing Assistance Request			
The following fields are required: Work Phane			PRINT EDUCATION RECORD
Contact Information 🥜	Address 🥖	Personal Data	
Verify that the contact information is accurate. Your funding request cannot proceed if certain fields are missing. Email Personal Email	Verify that the address is accurate. Your funding request cannot proceed if certain fields are fixed 1 forest 2		
Work Plane Mobile Phone	Citr Stata Zo		
VERIFY AND PROCEED CAN EL		← Create Credentialing Assistance Request	
			Address A
City	Siate		
		Verify that the contact information is accurate. Your funding request cannot proceed if certain helds are missing.	Verify that the address is accurate. Your funding request cannot proceed if certain fields are missing.
UPDATE 2 Profile Saved!	UNDO		





Soldiers must read ALL!! They must understand what they are signing!!

Create Credentialing Assistance Request: Project Management Professional (PMP)

User Agreement

In order to simplify the application process, you should be aware of or have the following information:

- Access to your student registration information. This will help you identify the information needed for your funding request. You will need the following information: credential name, course/exam title, course/exam tot, and custom quote from the vendor for the course/exam (exceptions: Pearson Vue, CompTIA, and International Board of Speciality Certification where screenshots are acceptable).
- Exact dates for your training courses and/or exams. The Credentialing Assistance (CA) request date must be 90-45 days prior to the exam or training course start date. The end date cannot exceed 365 calendar days from the start date. These dates can be retrieved from your vendor.
- · Register with the vendor if registration is required prior to the start date, but do not pay anything out of pocket as it will not be reimbursed.
- Submit requests for books and material in conjunction with a request for a course or exam. Requests for books or material alone will be rejected unless there is a pending request for a course/exam or current course/exam for the same credential
- Ensure your personal data is up to date on your education record. This is crucial to ensure your funding request flows properly.

You must agree to all conditions in order to submit this application for approval

ACADEMIC

- understand that it is my responsibility to ensure my grades (certificate of completion) are updated in the Army official system of record (Army ignitED). Grades that are 60 days past course/exam end date are considered overdue and will prevent me from applying for CA and will result in recoupment of CA.
- 2 lauthorize the release of training and academic information (course grades, exam completions, etc.) by the above institution to the Army (PL 93-568). I grant permission for the Army to share my training and academic information as needed with Army Civilians and Army Contractors whose responsibilities and contracts include education services and programs.
- I will inform my Commander and/or supervisor of my enrollment in the above course(s) or exam(s). All policies and conditions in AR 621-5 apply

FINANCIAL

- I agree that no changes will be made in the above course(s) or exam(s) or dollar amounts without the approval of the Army Credentialing Assistance Program Office (ACAPO) staff, otherwise, I will pay the difference to the Army and/or the vendor.
- Understand that the Army will pay what is authorized for my Credentialing Assistance (CA) request not to exceed the fiscal year (FY) limit. Lagree to pay the remaining amount and any other costs and fees. I understand that I may use both Tuition Assistance and CA; however, the combined usage shall not exceed \$4000 per FY.
- Inderstand that i will reimburse the Total Government Cost above for failing a course lexam; non-completions (failing to attend a course or sit for an exam in the timeframe requested); incomplete "i" grades unresolved 180 days after the course/lexam end date; or withdrawals if determined that the failure to complete the course was not due to reasons beyond my control (IAW AR 621-5). Ihereby voluntarily authorize the amount to be withdrawals if determined that the failure to complete the course was not due to reasons beyond my control (IAW AR 621-5). Ihereby voluntarily authorize the amount to be withdrawals if determined that the failure to complete the course was not due to reasons beyond my control (IAW AR 621-5). Ihereby voluntarily authorize the amount to be withdrawals if determined that the failure to complete the course was not due to reasons beyond my control (IAW AR 621-5). Ihereby voluntarily authorize the amount to be withdrawals if determined that the failure to complete the course was not due to reasons beyond my control
- I understand that this application does not guarantee that funds are available, the US Army has no obligation to fund this application, and I may not attend a course or sit for an exam until it has been paid by the ACCESS CA Finance Office.
- I understand that it is my responsibility to coordinate with the vendor before requesting an extension from the ACAPO to ensure the vendor will authorize an extension. I will pay all extension fees to the vendor
- ☑ I understand that CA for courses starting in the next FY Londitional until receipt of the CA funds.

PRIVACY ACT STATEMENT:

AUTHORITY: 10 USC 2007. Payment of Tuition tor Off-Duty Training or Education: AR 621-5. Army Continuing Education System. PRINCIPAL PURPOSE: To process an individual's request for Army Tuition Assistance (TA). For additional information see the System of Records Notice A0621-1:AHRC, https://dpdd.defense.gov/Privacy/SORNsIndex/DOD-wide-SORN-Article-View/Article/S70092/s0621-1:ahrc.aspx ROUTINE USES: Information is subject to provide the information may result in denial of Army Tuition Assistance (TA). DISCLOSURE: Voluntary; however, failure to provide the information may result in denial of Army Tuition Assistance (TA).

PENALTY STATEMENT:

There are severe criminal and civil penalties for knowingly submitting false, fictitious, or fraudulent application and for requesting federal funding that duplicates course costs funded elsewhere.

LAGREE, CONTINUE CANCEL

Once done, they will check the boxes, then click on "I Agree, Continue"





Soldier will select an answer, then click "Next"



Soldier will type in the Vendor's name until it appears, then select it from the drop down. Select it again for Campus.

← Create Credentialing Assistance	Request: Project Management Professional (PMP)		
💋 Demographic	2 Vendor	Dates	(4) Training/Exam
Select your Vendor: If you are attempting to locate a Vendor not listed, please f Vendor*	forward information to the Army Credentialing Assistance Program Office via ArmylgnitED messaging and provide the fol	llowing information: Vendor Name, Vendor URL, Vendor Email, and Vendor Phone Number.	
JOE'S TrngRus			





Soldier will select start and end date (review policy on this!), then click "Next"

🕜 Demographic	🖌 Vendor	3 Dates	Training/Example
What are your exact start and end dates?			
You may select up to 365 days to complete your training or exam. If you do not co	omplete the training or exam in the timeframe you request, you will be required to reimburse the government	for the costs associated to your training or exam, and the associated book(s), material(s), and/or fees.	
Start Date * 1/11/2023			
End Date * 1/31/2023			
_			





To request funding for Training Courses, Soldier will select "Training"

NOTE!! Soldier cannot request books and/or Materials without requesting Training or Exam first!

← Create Credentialing Assistance Request: Project Management Professional (PMP)	
Vendor Vendor Vendor You must upload a custom price quote, provided by your vendor, for each Credentialing Assistance (CA) request you submit. Each custom quote must include the cost for each item on your CA request to include exam(s), training(s), or book(s) and material(s), and all administrative, application and shipping fee(s). All items on the CA Request and custom quote must be from the same Vendor. Upload the vendor's custom quote to your Supporting Documents located at Education Record > Education Goals > VIEW DETAILS (in your CA Goal) > Supporting Documents. Failure to provide the Vendor's custom quote will result in rejection of your CA request. The quote MUST match what is listed in the CA request.	4 Training/Exam
What do you need funding for? ADD EXAM ADD TRAINING Image: Constrained function of the second sec	





Some vendors have added courses into the system. If the Soldier sees some courses that have "AF" in front of the title, they must not select it, or it will be rejected. Soldiers must select courses that either have "Army" in front of the title or have neither AF or Army in front of the title.

← Create Credentialing Assistance Request: Project Managen	ent Professional (PMP)				
🧭 Demographic	🕗 Vendor		🧭 Dates		Training/Exam
Add Training					
AF COOL - Project Management Professional (PMP) Certification Trainii Description: As a PMI Authorized Training Partner (ATP) and 100% veteran company we have built a system to partn Inclusive model for learning Induce unlimited reatendance. Learning Management System Access PMI length pract desk. Class Is 5 days long and custom courses can be scheduled for groups of 8 or more anywhere in the world. We co	18 er with our service members to ensure their success Our year long all cexam, quizzes, application translation and assistance, and live help rer travel on site.	SELECT		Remaining Funding Fiscal Year: 2023 \$4,000.00	
Army CA - Project Management Professional (PMP) Certification Trainin	g				
Description: N/A		SELECT			
ADD MANUALLY BACK					
	Là	}			

Soldier will select the yellow "Select" button. If they do not see what they are looking for, they can click on "Add Manually" (addressed in future slides)





Once the Soldier verifies it is the course, click on "Add Training"

← Create Credentialing Assistance Request: Project Managem	ent Professional (PMP)		
🥜 Demographic	🧭 Vendor	Dates	 Training/Exam
Add Training			
Title* Army CA - Project Management Professional (PMP) Certification Training Description*	Cent* \$2099		Remaining Funding Fiscal Year: 2023
N/A 3/1000			\$4,000.00
ADD TRAINING BACK			
La'			

They can add any application fee or membership fee if needed, if not, click "Submit"

Create Credentialing	Assistance Request: Project Ma	nagement Professional (PMP)			
Demographic		🧭 Vendor	🧭 Dates		•
FRAINING - Army CA - I	Project Management Professional	(PMP) Certification Training		×	Remaining Funding Fiscal Year: 2023

Sovernment Cost Stude \$2,099.00 \$0.00	nt Cost 0				\$1,901.00
Government Cost Stude \$2,099.00 \$0.00 ADD FEE	nt Cost O				\$1,901.00
Government Cost Stude \$2,099.00 \$0.00 ADD FEE	nt Cost D				\$1,901.00
Government Cost Stude \$2,099.00 \$0.00 ADD FEE Costs	nt Cost D				\$1,901.00
Government Cost Stude \$2,099.00 \$0.01 ADD FEE Costs & Total Costs	o Government Costs	Student Costs			\$1,901.00





If Soldier is adding fees, select the type of fee

← Create Credentialing Ass	istance Request: Project Management Professional (PMP)		
🧭 Demographic	🧭 Vendor	🧭 Dates	
Credentialing Assistance funding will only pay	for fees associated with administrative, application, or shipping costs. Please ensure your vendor provides you with a description o	${\ensuremath{\mathfrak{f}}}$ the fees you are being charged and annotate in the fee description box.	
Add Fee			
**	\$ Cost*		
Administrative			
Application			
Shipping			

Add the cost, a description, then click on "Add Fee"

← Create Credentialing Assistance Request: Project Management Professional (PMP)						
Credentialing Assistance funding will only pay for fees associated with administrative, application, or ship	Vendor ping costs. Please ensure your vendor provides you with a description of the fees you are being charged a	Dates and annotate in the fee description box.	Training/Exam			
Add Fee Type* Cost* Administrative * \$20 Description*	-					
APPLICATION 11/250 BACK	_					





When complete, Soldier will click "Submit"





Creating a CA Request cont.



CREATING CA REQUEST FOR TRAINING

MANUALLY





To add a course manually, Soldier will follow the same steps as previously described. If there are no courses listed to select, it will prompt the Soldier to add the course. Soldier will type in the title, cost, and description. This must match their quote. They can then click "Add Training"

← Create Credentialing Assistance Request: Physician Assistant-C	ertified (PA-C)		
🥜 Demographic	🧭 Vendor	<table-cell> Dates</table-cell>	4 Training/Exam
Add Training Title: PA-CAT Ducciption* ENTRY EXAM 20/1000 BACK BACK	Cent* \$230		Remaining Funding Fiscal Year: 2023 \$4,000.00





Creating a CA Request cont.



CREATING CA REQUEST FOR BOOKS OR MATERIALS





The Soldier will follow the previous steps until they get to this page, then they will select "Add Books and Materials"

← Create Credentialing Assistance Request: P	roject Management Professional (PMP)		
💋 Demographic	🖌 Vendor	🖌 Dates	<mark>→</mark> Training/Exam
You must upload a custom price quote, provided by your vendor, fr Each custom quote must include the cost for each item on your CA All items on the CA Request and custom quote must be from the s Goal) > Supporting Documents. Failure to provide the Vendor's custom quote will result in rejection	or each Credentialing Assistance (CA) request you submit. <pre>\request to include exam(s), training(s), or book(s) and material(s), and all ad ame Vendor. Upload the vendor's custom quote to your Supporting Docume on of your CA request. The quote MUST match what is listed in the CA required.</pre>	Iministrative, application and shipping fee(s). Ants located at Education Record > Education Goals > VIEW DETAILS (in your CA	
What do you need funding for? ADD EXAM ADD BOOKS AND MATERIALS ADD TI Image: Constraint of the second se	RAINING		
BACK SUBMIT CANCEL			





If the vendor has added books and/or materials, the Soldier can select here. If not, they will have to add them manually (as demonstrated on the next slides)

🥟 Demographic	🧭 Vendor		🧪 Dates 👘
Add Book and Material Study Material Test Description: N/A		SELECT	
Theory Book Description: N/A		SELECT	
Public Relations Book Description: N/A		SELECT	
BACK	Click the Select button on the book/material you wish to add to your request		
	NOTE: You can only select one on this screen		





They will select either Books or Materials

← Create Credentialing A	ssistance Request: Project Management Professional (PMP)		
🧭 Demographic	🧭 Vendor	🖉 Dates	🔺 Training/Exam
Add Book or Material			
L3	Select Associated Training or Exam *	¥	Remaining Funding
Books			Fiscal Year: 2023 \$1,881.00
Materials			
ADD BOOK OR MATERIAL	BACK		

Add the title of the book or material, the cost, a description (need ISBN number if it is a book) then they must associate these books with a training or exam previously submitted

← Create Credentialing A	Assistance Request: Pro	ject Management Professional (PMP)		
🧭 Demographic		🧭 Vendor	🧭 Dates	😴 Training/Exam
Add Book or Material	Cost " \$ 20	Police Brought Philipping Process		
Description *	5 20. Must be number or decimal	Army CA - Project Management Professional (PMP) Certification Training - TRAINING		Remaining Funding Fiscal Year: 2023 \$1,881.00
ADD BOOK OR MATERIAL	BACK			





Once complete, they will click "Add Book or Material"

← Create Credentialing Assistance Request: Project	Management Professional (PMP)		
Pemographic	Vendor	🥜 Dates	- Training/Exam
Add Book or Material			
Type* Cost* Books * \$20	Select Associated Training or Exam* Army CA - Project Management Professional (PMP) Certification Training - TRAINING	•	Remaining Funding
PMBOK, 6 th Ed., ISBN# 1123022FL21V2			Fiscal Year: 2023 \$1,881.00
add Book or Material BACK			
Description* PMBOK, 6 th Ed., ISBN# 1123022FL21V2 5/250 ADD BOOK OR MATERIAL BACK			Fiscal Year: 2023 \$1,881.00

Once complete, they will click "Submit"

			🧭 Vendor	🕜 Dates		(4) Training/Exa
BOOK AND MA	ATERIAL - Books			×		Remaining Funding Fiscal Year: 2023
Sovernment Cost \$20.00	Student Cost \$0.00	Associated Training or Exam Army CA - Project Manage	ment Professional (PMP) Certification Training			\$1,001.00
ADD FEE				The Soldier should make sure	to a	add shipping
ADD BOOKS AND M	ATERIALS			• · · · · · · · · · · · · · · · · · · ·		
	You are only permitted	to add 1 items to your Credentialing assis	stance request.	fees!!! Failure to do so if th	nere	e is a fee will
Costs	You are only permitted	to add 1 items to your Credentialing assi	stance request.	fees!!! Failure to do so if th result in a rejected CA	here A re	e is a fee will quest.
Costs Total Costs	You are only permitted	to add 1 items to your Credentialing assis Government Costs	stance request. Student Costs	fees!!! Failure to do so if the result in a rejected CA	here A re	e is a fee will quest.





The Soldier can now click Finished!





Creating a CA Request cont.



CREATING CA REQUEST FOR EXAMS





4 Training/Exam

The Soldier will follow the previous steps until they get to this page, then they will select "ADD EXAM"

Dates

Create Cr	essional (PMP)

You must upload a custom price quote, provided by your vendor, for each Credentialing Assistance (CA) request you submit.

Demographic

Each custom quote must include the cost for each item on your CA request to include exam(s), training(s), or book(s) and material(s), and all administrative, application and shipping fee(s).

Vendor

All items on the CA Request and custom quote must be from the same Vendor. Upload the vendor's custom quote to your Supporting Documents located at Education Record > Education Goals > VIEW DETAILS (in your CA Goal) > Supporting Documents.

Failure to provide the Vendor's custom quote will result in rejection of your CA request. The quote MUST match what is listed in the CA request.

ADD EXAM ADD BOOKS AND MATERIALS ADD TRAINING
t xam
BACK SUBMIT CANCEL

They will then click "SELECT EXAM"

← Create Credentialing Assistance Request: Project Managem	ent Professional (PMP)		
🧭 Demographic	🕜 Vendor	🧭 Dates	∃ Training/Exam
Add Exam			
Written - Project Management Professional (PMP) Description: N/A Category: Written		SELECT EXAM	Remaining Funding Fiscal Year: 2023 \$1,861.00
васк			





They will select Location and add cost

← Create Credentialing Assistance	Request: Project Management Professional (PMP)		
🧭 Demographic Exam Title	💋 Vendor	🧭 Dates	(4) Training/Exam
Written - Project Management Professional (PMP)	\$ Cost *		
DL N/A			Remaining Funding Fiscal Year: 2023 \$1,861.00
Off Installation On Installation			

They will then click "ADD EXAM"

← Create Credentialing Assistance R	equest: Project Management Professional (PMP)		
Demographic Exam Title Written - Project Management Professional (PMP)	🧭 Vendor	🕗 Dates	Training/Exam
ADD EXAM BACK	Cost* \$ 500	Rem Fiscal \$1,8	Year: 2023 361.00





The Soldier can add any fees, such as application or membership fees, then click

"Submit"







Any time the Soldier submits a CA request for an Exam, it will remove credits from the "Required Credits". This will NOT affect their Semester hour limit for TA. Required Credits are just the number of Exams for this credential.

They can continue to submit CA Requests (books/materials) from the same Goal, unless that goal is completed. If they needed to submit for another Exam after the current goal is completed (*Why would they do this? Could be for recertification study materials or CEU/PDU refresher requirement*), they can submit a new Education Goal.









Soldier submitted CA Request- waiting on ACAPO to review:



ACAPO reviewed case and move it to finance (CABO) for payment:

<	ACAPO CONCURS / PENDING FINANCE PAYMENT • ACTIVE CA						
	EXAM - SY0-601 12/15/2022 - 01/10/2023	Level: Tech/OCC	Grade:	Credits: 1	Government Cost: \$282.00	Student Cost: \$0.00	~
	Finance (CABO) creating invoice but not paid	yet:					
<	ACAPO CONCURS / PENDING FINANCE PAYMENT • ACTIVE CA Certified						
	EXAM - SY0-601 12/15/2022 - 01/10/2023	Level: Tech/OCC	Grade:	Credits: 1	Government Cost: \$282.00	Student Cost: \$0.00	~

Payment was made by finance (CABO)- Soldier can contact vendor and begin:







Soldiers will receive notifications through their ArmylgnitED account when a Goal has been created (this is just the goal, not the CA request), when ACAPO moves a case to finance for payment, then when finance makes the payment. Soldiers are responsible for checking their cases!

← My Inbox		CREATE MESSAGE
Select Category All -	Has Suspense Date	
Conversations Sent		
Army Credentialing Assistance Concurred	Thu 11/30/2022	Army Credentialing Assistance Concurred Category: Education Gals Tec. Administrates System Tec. Concurred Category:
Education Goal Approved	Thu 11/10/2022	*** Attention: Do not reply to this message. If you have questions, please contact the Army Credentialing Assistance Program Office (ACAPO).***
Your education goal has been created	Thu 11/10/2022	*** Do not proceed to testing or training without email confirmation from the CA Finance Office that your funding request has been paid. *** Hello, Your application for Credentialing Assistance (CA) has been reviewed and concurred by ACAPO. Your CA request is now being reviewed for payment by the CA Finance Office. Currently, you do not have approved funding. Your CA request must be paid by CA Finance before you can start your training or exam. You will receive another message once the CA Finance Office processes your CA.
Stotal		Please login into ArmylgnitED to view your CA Requests. You can view your Credentialing Assistance Requests section under your Education Record to check the status and details of your applications. You may also be required to digitally sign your CA Request.
		Credentialing Assistance Application Details: Application Id Institution: Exam Master Course(s):
		Outline: 1/10/2023-4/13/2023
6		Vír, ArmylgniEED System Administrator





Need Assistance or Counseling? Please go to the Army CA Page within Army COOL: <u>https://www.cool.osd.mil/army/costs_and_funding/index.html?credentialingassistance</u> And click the "Contact An Army CA Counselor" to schedule your appointment!

	Go te: MOS WO MOS Officer AS Credentialing Assistance Credential Search Contact Us RMY COOL entialing Opportunities On-Line
ET CERTIFIED EXPLORE MILITARY OC	CLIPATIONS LEARN & DEVELOP PROFESSIONALLY RESOURCES & LINKS WELCOME TO THE NEW COOL Q Costs and Funding
Ventew oteential Out-of-Pachet Costs VMP Credentaling Assistance requently Assed Questions (FAQs) stitutionally Delivered Credentials at BIII @	
	Tending Career Opportunities • Metical - Discover feast-vacked career opportunities at the VA for health professionals • Marrin More • Truck there - Interested in pursuing a Commercial Driver's career? • Marrin More • Internation Technology - Connect to free IT training offered through the VA's VET TEC program • Learn More • Learn More
	Very Conference SUPPORT LEGAL & ADMINISTRATIVE BITS Data for black form France of the Conference Arr Grad Conference Data for black form France of the Conference Arr Grad Conference Data for black form France of the Conference Arr Grad Conference Data for black form France of the Conference Arr Grad Conference Data form France of the Conference Conference Data form Batter conference Batter conference Data form Batter conference Batter conference Data form Batter conference Batter conference

Undated March 21, 2022





Army Credentialing Assistance Program Page:

https://www.cool.osd.mil/army/costs_and_funding/army_credential_assistance.htm

ArmylgnitED:

https://www.armyignited.army.mil/



Army Credentialing Assistance